

You Have Questions?	We Have Answers!
<p><b>1. What can I expect during construction?</b></p>	<p>To learn more about the street reconstruction process, watch the City's videos! The first addresses frequently asked questions, and the second demonstrates what the process will look like in a Coon Rapids neighborhood.</p> <p>Visit our website to view them:  <a href="http://www.coonrapidsmn.gov/365/Engineering">www.coonrapidsmn.gov/365/Engineering</a></p> 
<p><b>2. When will the work take place?</b></p>	<p>A project timeline will be finalized after a contract is awarded in the spring, and mailed to property owners before work begins. The Contractor will be required to consistently work each project area to completion once begun. Working hours are from <b>7 a.m. to 10 p.m.</b> Monday through Friday, and no work is allowed on weekends unless approved by the City where special conditions exist.</p>
<p><b>3. Who do I contact if I have questions during construction?</b></p>	<p>Property owners should contact the <b>Contractor's 24-hour Emergency Contacts</b> or <b>City Inspector</b> assigned to the project. An Inspector will be assigned to the project full time, and will be present on site during all construction activities. Contact information will be provided before the project begins.</p>
<p><b>4. When do I have to pay off the assessment?</b></p>	<p>You do NOT have to immediately pay off the assessment. Assessments would be adopted by the City Council after the public hearing held in February 2020 (typically in May). If adopted, property owners will have 30 days to pay off their assessment without incurring interest charges.</p> <p>To obtain your balance after the 30-day interest-free period, please contact the <b>City's Assessing Department at 763-767-6446</b> or visit <a href="http://www.coonrapidsmn.gov/772/Special-Assessments">www.coonrapidsmn.gov/772/Special-Assessments</a>.</p>
<p><b>5. Are water shut offs expected to occur?</b></p>	<p>The City will periodically replace watermain valves and hydrants as part of the project, requiring occasional water shut offs. Property owners will be notified of any water shut offs at least 24 hours in advance (48-hour notice required for businesses).</p> <p><b>Contractors will place door hangers on the front door of affected properties:</b></p> <p>These notifications will contain information about the planned shut off schedule, which may take place over multiple successive days. Shut offs are <u>only</u> allowed to occur during regular business hours between 9 a.m. and 4 p.m. Monday through Friday. If a shut off is scheduled to take place over several days, water will be back on by approximately 4 p.m. each afternoon (with the exception of emergencies).</p> 
<p><b>6. What if I believe my sewer is backing up during construction?</b></p>	<p>Call <b>Public Works at 763-767-6462</b> if you have your sewer service line cleaned by a drain contractor, or if you are experiencing a sewer back up. In emergency situations, <b>dial 911</b> and your concern will be dispatched as appropriate. Please mention you are in a street reconstruction area.</p>
<p><b>7. Will there be any impacts to trees or landscaping located in my front or side yard?</b></p>	<p>Typically, there are minimal impacts to trees. Occasionally, a watermain valve or hydrant replacement will require the removal of a tree, and property owners will be notified of any anticipated tree removals. <b>It is the property owner's responsibility to remove all yard landscaping items</b> in the area of 3 to 4 feet behind the curb and around hydrants within the City's right-of-way prior to construction. These features, such as decorative pavers, bricks, rocks, mulch, edging, flowers, retaining walls, etc., can be replaced/reinstalled by the property owner after construction is complete.</p> <p>Per City ordinance, these features exist within the public right-of-way at the property owner's risk. Landscaping features left in place during construction are susceptible to being damaged. <b>The Contractor WILL NOT BE REQUIRED to repair or replace damaged landscaping features that exist within the public right-of-way.</b> If you have questions or concerns about this, please contact the City Inspector to coordinate.</p>
<p><b>8. Will my underground sprinkler system or invisible fencing be impacted?</b></p>	<p>The Contractor will make every effort to avoid impacting sprinkler and invisible fencing systems. Property owners should notify Engineering if they have an underground sprinkler or in-ground pet fencing system.</p> <p>White flags will be available at City Hall for property owners to pick up and mark their systems, and the Contractor is required to repair any damage made to existing systems during construction. Property owners should notify the City Inspector to coordinate repairs.</p>
<p><b>9. How does the City plan to reestablish my yard after construction?</b></p>	<p>In 2020, disturbed yards will be reestablished by filling low areas with topsoil, and placing sod where required. <b>The City's Contractor will maintain the new sod for 45 days. Property owners will be fully responsible for future maintenance of the boulevard after that time period.</b></p> <p>The City will provide a list of handy tips to keep your new lawn looking its best like watering often, avoiding mowing until the new grass is at least three inches long, and cutting no more than 1/3 of the grass height.</p>

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<p><b>10. Where should I park during construction?</b></p>	<p><b>Do not park in the street</b> during construction activities unless concrete work is performed in front of your driveway. <b>Do not drive over new concrete for at least five days.</b> During paving operations, vehicle access to and from your home or business may be blocked for a few hours, but the Contractor will make every attempt to accommodate traffic during all paving operations. You can drive on new pavement when rollers have finished work in your area. The Contractor will notify property owners in advance of concrete work and paving operations.</p>
<p><b>11. Will the location or width of my driveway be modified?</b></p>	<p>No driveway modifications will be made by the City's Contractor. The City will perform driveway apron replacements (only as necessary) based upon what exists prior to construction. <b>No adjustments to dimensions, width, materials, or number of driveway access points will occur.</b></p>
<p><b>12. How are driveway apron replacements determined?</b></p>	<p>Driveway aprons are only replaced when they become damaged due to necessary curb replacements located directly in front of the driveway. This means that <b>not all properties will have new driveway aprons constructed.</b></p> <p>The driveway apron is defined as the last 4 to 5 feet of hard surface located at the end of the driveway (behind the curb), and typical driveway apron replacement occurs in that area across the width of the driveway.</p>
<p><b>13. Can I have my entire driveway replaced or repaved as part of the project?</b></p>	<p>In many cases (if the existing curb is left in place), the driveway will remain as-is. At most, the City will only replace the driveway apron as stated above. Property owners are welcome to coordinate the replacement of the rest of their driveway during construction, but this work will be <b>outside the City project</b> and at the property owner's expense. Contact the City Inspector for more information.</p>
<p><b>14. How are curb replacements determined?</b></p>	<p>City staff determine curb replacement locations based upon the amount of cracking and settlement associated with the existing curb. Current City policy is to <b>replace only the damaged portions</b> of curb on street reconstruction projects.</p>
<p><b>15. Will my mailbox be impacted?</b></p>	<p>If you are in an area where the watermain is not scheduled to be replaced, there should be <b>minimal to no impacts to mailboxes.</b> On most street reconstruction projects, the City will periodically replace watermain valves and hydrants. These replacements may require the temporary removal and reinstallation of a mailbox. If necessary, the Contractor will work with property owners to notify and arrange an alternate method of mail delivery.</p> <p>If you are in an area where watermain is proposed to be replaced, <b>temporary mailboxes</b> will be set up as necessary to allow for continued mail delivery.</p>
<p><b>16. Will there be any interruptions to mail delivery or garbage pickup?</b></p>	<p>There <b>should not be any interruption to mail delivery or garbage pickup</b> during the project. However, interruptions occasionally occur to mail service due to Contractor activity near specific mailboxes.</p> <p>If interruptions do occur, property owners should notify the Contractor or City Inspector of the interruption. Every effort will be made by the Contractor to minimize the activity at the location where service was interrupted so that service can resume as soon as possible.</p>
<p><b>17. What if I am having an event such as a graduation party or open house during construction?</b></p>	<p>Property owners hosting an event should <b>notify the City of the date and time.</b> The City Inspector and Contractor will work together to store equipment or materials away from the property during the event as much as possible.</p> <p>Work is not allowed on Saturdays and Sundays unless specifically approved by the City, and <b>weekly updates will be provided on the City's website, <a href="http://www.coonrapidsmn.gov/365/Engineering">www.coonrapidsmn.gov/365/Engineering</a>,</b> during construction to help property owners understand the progress and ongoing timeline of construction in their area.</p> <p>You may also sign up to receive weekly construction update emails by clicking the Notify Me icon and selecting "Construction Updates."</p> <div data-bbox="1247 1465 1503 1755" style="text-align: right;">  <p><b>Notify Me</b></p> </div>
<p><b>18. How do I report a fallen street sign/pile of debris/unknown street marking/etc.?</b></p>	<p>Street reconstruction projects are a massive undertaking, and require constant coordination between the City and Contractor to ensure proper execution and safety. <b>It is our priority</b> to create as little impact to our residents and businesses as possible. We ask for your patience and understanding as we work to improve our City. You are always welcome to report non-emergency items to the Engineering Division: <b>(763) 767-6479</b> or <b><a href="mailto:Engineering@coonrapidsmn.gov">Engineering@coonrapidsmn.gov</a></b></p> <p style="text-align: center;"><b>We thank you for your support!</b></p>